



## **Service Management System (Computer Hardware Store).**

- Customer Database Maintenance.
- Job Entry / Complain creation.
- Quotation for repair (Entry / Print).
- Job outward entry for goods sent for further repair to service center.
- Received back from service center after repair.
- Job pending at service center.
- List of pending jobs of customer.
- Whatsapp integration to send Job Print directly on whatsapp instead of printing.
- Sending whatsapp message to the customer about completion of the job.
- Thank you message to the customer after the job is complete.
- Whatsapp promotion module to send offer messages to the existing clients.
- User can create & maintain various templates & modify as per requirements.